

Our Community Reach

April 2024 – June 2024

410 people shared their experiences of health and social care.

Feedback sentiment



58% Negative

3% Positive

26% Neutral

14% Mixed/Unclear



Advice and information

We signposted **378** people

To more than **14** local services

Themes & Services

53% Treatment / Care

32% Access to services

23% Primary Care

13% Social Care

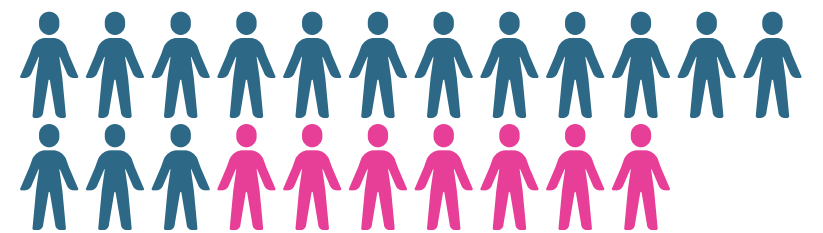
Dentistry, GP & Vaccination clinics

Adult social care, CHC, Nursing care home & Other social care

We attended

21

events & community activities.



68% of people who contacted us were female.

What happened when people contacted us?



29% Provided information



55% Resolved



5% Ongoing enquiry



11% of inquiries were either outside our remit or we did not hear any follow-up.